

# Mortgage Product Range

Valid from 12 June 2020



# **Residential – Coventry Building Society**

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
	2 Year Fixed	1.18%	30.09.22	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$ $\bigcirc$	FHW53
%	2 Year Fixed	1.58%	30.09.22	Pur, Remo, F/A & PT		£0	ERC		FHW54
.V 50%	2 Year Flexx Fixed	1.58%	30.09.22	Pur, Remo, F/A & PT	£0	£499			FHW55
Max LTV	5 Year Fixed	1.45%	30.09.25	Pur, Remo, F/A & PT	2.0	£999	ERC	Q (=	FHW66
Σ	5 Year Fixed	1.65%	30.09.25	Pur, Remo, F/A & PT		£0	ERC	$\bigcirc$	FHW67
	5 Year Flexx Fixed	1.65%	30.09.25	Pur, Remo, F/A & PT		£499		Q (=	FHW68

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
	2 Year Fixed	1.23%	30.09.22	Pur, Remo, F/A & PT		£999	ERC		FHW56
%	2 Year Fixed	1.63%	30.09.22	Pur, Remo, F/A & PT		£0	ERC		FHW57
.V 65%	2 Year Flexx Fixed	1.63%	30.09.22	Pur, Remo, F/A & PT	60	£499			FHW58
Max LT	5 Year Fixed	1.50%	30.09.25	Pur, Remo, F/A & PT	£0	£999	ERC		FHW69
Σ	5 Year Fixed	1.70%	30.09.25	Pur, Remo, F/A & PT		£0	ERC		FHW70
	5 Year Flexx Fixed	1.70%	30.09.25	Pur, Remo, F/A & PT		£499			FHW71

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%	2 Year Fixed	1.30%	30.09.22	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	FHW59
.v 75%	2 Year Fixed	1.74%	30.09.22	Pur, Remo, F/A & PT	00	£0	ERC		FHW60
Max LT	5 Year Fixed	1.59%	30.09.25	Pur, Remo, F/A & PT	£0	£999	ERC	$\bigcirc$	FHW72
Σ	5 Year Fixed	1.80%	30.09.25	Pur, Remo, F/A & PT		£0	ERC	∅ 🚈	FHW73

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%	2 Year Fixed	1.49%	30.09.22	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	FHW61
%08 A.	2 Year Fixed	1.89%	30.09.22	Pur, Remo, F/A & PT	00	£0	ERC	$\bigcirc$	FHW62
Max LT	5 Year Fixed	1.85%	30.09.25	Pur, Remo, F/A & PT	£0	£999	ERC	$\bigcirc$	FHW74
Σ	5 Year Fixed	2.05%	30.09.25	Pur, Remo, F/A & PT		£0	ERC	Q (=	FHW75







Payment holiday option ERC Early repayment charge

Please refer to 'Notes' for details of the benefits available.

### Residential - Coventry Building Society (continued)

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%	2 Year Fixed	1.75%	30.09.22	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	FHW63
.V 85%	2 Year Fixed	2.15%	30.09.22	Pur, Remo, F/A & PT	00	£0	ERC	$\bigcirc$	FHW64
Max LT	5 Year Fixed	2.15%	30.09.25	Pur, Remo, F/A & PT	£0	£999	ERC	$\bigcirc$	FHW76
Σ	5 Year Fixed	2.35%	30.09.25	Pur, Remo, F/A & PT		£0	ERC	Q (=	FHW77

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%06	2 Year Fixed	2.35%	30.09.22	PT Only		£0	ERC	$\oslash$	FHW65
FI	5 Year Fixed	2.60%	30.09.25	Pur, Remo, F/A & PT	£0	£999	ERC		FHW78
Мах	5 Year Fixed	2.90%	30.09.25	Pur, Remo, F/A & PT		£0	ERC	Q (=	FHW79







Payment holiday option

**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

#### Residential Reversion

2 Year Fixed: 0.50% Discount from SVR (currently 3.99%) until 30.09.25, followed by SVR (currently 4.49%)

5 Year Fixed: SVR (currently 4.49%)

# **Offset – Coventry Building Society**

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%	2 Year Fixed	1.28%	30.09.22	Pur, Remo & PT		£999	ERC		OFQ44
TV 50%	2 Year Fixed	1.68%	30.09.22	Pur, Remo & PT	£0	£0	ERC		OFQ45
Мах ГЛ	5 Year Fixed	1.59%	30.09.25	Pur, Remo & PT	£U	£999	ERC	<b>⊘</b> <del>(=</del> - <del>`</del> <u></u> <u></u> <u></u> <u></u> )-	OFQ51
Σ	5 Year Fixed	1.79%	30.09.25	Pur, Remo & PT		£0	ERC	Q (=	OFQ52

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%	2 Year Fixed	1.33%	30.09.22	Pur, Remo & PT		£999	ERC		OFQ46
N 65%	2 Year Fixed	1.73%	30.09.22	Pur, Remo & PT	£0	£0	ERC		OFQ47
Max LT	5 Year Fixed	1.65%	30.09.25	Pur, Remo & PT	£U	£999	ERC		OFQ53
Σ	5 Year Fixed	1.85%	30.09.25	Pur, Remo & PT		£0	ERC	Q (=	OFQ54

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
LT %	2 Year Fixed	1.40%	30.09.22	Pur, Remo & PT	00	£999	ERC		OFQ48
Max LT 75%	5 Year Fixed	1.85%	30.09.25	Pur, Remo & PT	£0	£999	ERC	Q (=	OFQ55

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
LTV %	2 Year Fixed	1.59%	30.09.22	Pur, Remo & PT	CO	£999	ERC		OFQ49
Max LT 80%	5 Year Fixed	1.95%	30.09.25	Pur, Remo & PT	£0	£999	ERC	Q (= -\(\hat{\psi}\)-	OFQ56

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
۲۱ % ۲۷	2 Year Fixed	1.85%	30.09.22	Pur, Remo & PT	£0	£999	ERC		OFQ50
Max LT 85%	5 Year Fixed	2.20%	30.09.25	Pur, Remo & PT	£U	£999	ERC		OFQ57







- Payment holiday option

**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

### Offset Reversion

2 Year Fixed: 0.50% Discount from SVR (currently 3.99%) until 30.09.25, followed by SVR (currently 4.49%)

5 Year Fixed: SVR (currently 4.49%)

# **Buy to Let – Godiva Mortgages Limited**

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%	2 Year Fixed	1.49%	31.07.22	Pur, Remo, F/A & PT		£1,999	ERC	$\bigcirc$	GMD61
TV 50%	2 Year Fixed	1.85%	31.07.22	Pur, Remo, F/A & PT	£0	£999	ERC	$\bigcirc$	GMD62
Мах ГЛ	5 Year Fixed	1.95%	31.01.26	Pur, Remo, F/A & PT	£U	£1,999	ERC	$\bigcirc$	GMD71
Σ	5 Year Fixed	2.09%	31.01.26	Pur, Remo, F/A & PT		£999	ERC	Q (=	GMD72

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
	2 Year Fixed	1.59%	31.07.22	Pur, Remo, F/A & PT		£1,999	ERC	$\bigcirc$	GMD63
	2 Year Flexx Fixed	1.85%	31.07.22	Pur, Remo, F/A & PT		£1,999		$\bigcirc$	GMD64
%	2 Year Fixed	1.95%	31.07.22	Pur, Remo, F/A & PT		£999	ERC		GMD65
LTV 65%	2 Year Fixed	2.29%	31.07.22	Pur, Remo, F/A & PT	00	£0	ERC	$\bigcirc$	GMD66
Max L1	5 Year Fixed	2.09%	31.01.26	Pur, Remo, F/A & PT	£0	£1,999	ERC	$\bigcirc$	GMD73
Σ	5 Year Flexx Fixed	2.35%	31.01.26	Pur, Remo, F/A & PT		£1,999		$\bigcirc$	GMD74
	5 Year Fixed	2.25%	31.01.26	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	GMD75
	5 Year Fixed	2.39%	31.01.26	Pur, Remo, F/A & PT		£0	ERC	$\bigcirc$	GMD76

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
	2 Year Fixed	1.85%	31.07.22	Pur, Remo, F/A & PT		£1,999	ERC	$\bigcirc$	GMD67
	2 Year Flexx Fixed	2.10%	31.07.22	Pur, Remo, F/A & PT		£1,999		$\bigcirc$	GMD68
%	2 Year Fixed	2.20%	31.07.22	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	GMD69
V 75%	2 Year Fixed	2.55%	31.07.22	Pur, Remo, F/A & PT	60	£0	ERC	$\bigcirc$	GMD70
Max LTV	5 Year Fixed	2.35%	31.01.26	Pur, Remo, F/A & PT	£0	£1,999	ERC	$\bigcirc$	GMD77
Σ	5 Year Flexx Fixed	2.60%	31.01.26	Pur, Remo, F/A & PT		£1,999		$\bigcirc$	GMD78
	5 Year Fixed	2.50%	31.01.26	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	GMD79
	5 Year Fixed	2.65%	31.01.26	Pur, Remo, F/A & PT		£0	ERC	Q (=	GMD80







Payment holiday option

**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

### Buy to Let Reversion

2 Year Fixed: SVR (currently 4.49%) 5 Year Fixed: SVR (currently 4.49%)

### Portfolio Landlord Buy to Let - Godiva Mortgages Limited

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
%	2 Year Fixed	1.74%	31.07.22	Pur, Remo, F/A & PT		£1,999	ERC		QAB82
LV 50%	2 Year Fixed	2.10%	31.07.22	Pur, Remo, F/A & PT	00	£999	ERC		QAB83
Max LT	5 Year Fixed	2.20%	31.01.26	Pur, Remo, F/A & PT	£0	£1,999	ERC		QAB92
2	5 Year Fixed	2.34%	31.01.26	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	QAB93

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
	2 Year Fixed	1.84%	31.07.22	Pur, Remo, F/A & PT		£1,999	ERC	$\bigcirc$	QAB84
	2 Year Flexx Fixed	2.10%	31.07.22	Pur, Remo, F/A & PT		£1,999		$\bigcirc$	QAB85
%	2 Year Fixed	2.20%	31.07.22	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	QAB86
LTV 65%	2 Year Fixed	2.54%	31.07.22	Pur, Remo, F/A & PT	00	£0	ERC		QAB87
Мах СТ	5 Year Fixed	2.34%	31.01.26	Pur, Remo, F/A & PT	£0	£1,999	ERC	$\bigcirc$	QAB94
Σ	5 Year Flexx Fixed	2.60%	31.01.26	Pur, Remo, F/A & PT		£1,999		$\bigcirc$	QAB95
	5 Year Fixed	2.50%	31.01.26	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	QAB96
	5 Year Fixed	2.64%	31.01.26	Pur, Remo, F/A & PT		£0	ERC	$\bigcirc$	QAB97

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Benefits	Product code
	2 Year Fixed	2.10%	31.07.22	Pur, Remo, F/A & PT		£1,999	ERC	$\bigcirc$	QAB88
	2 Year Flexx Fixed	2.35%	31.07.22	Pur, Remo, F/A & PT		£1,999		$\bigcirc$	QAB89
%	2 Year Fixed	2.45%	31.07.22	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	QAB90
N 75%	2 Year Fixed	2.80%	31.07.22	Pur, Remo, F/A & PT	£0	£0	ERC	$\bigcirc$	QAB91
Max LT	5 Year Fixed	2.60%	31.01.26	Pur, Remo, F/A & PT	£U	£1,999	ERC	$\bigcirc$	QAB98
Σ	5 Year Flexx Fixed	2.85%	31.01.26	Pur, Remo, F/A & PT		£1,999		Q 🚖	QAB99
	5 Year Fixed	2.75%	31.01.26	Pur, Remo, F/A & PT		£999	ERC	$\bigcirc$	QAC01
	5 Year Fixed	2.90%	31.01.26	Pur, Remo, F/A & PT		£0	ERC	Q (=	QAC02







- Payment holiday option

**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

#### Portfolio Landlord Buy to Let Reversion

2 Year Fixed: SVR (currently 4.49%) 5 Year Fixed: SVR (currently 4.49%)

# **Existing borrowers – Coventry Building Society**

### Residential

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
Max LTV 75%	10 Year Flexx Fixed	3.15%	30.09.30	PT Only	60	£0		COT19
	Standard Variable Rate	4.49%	N∕a	F/A & PT	£0	£0		VAR46

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
	5 Year Flexx Fixed	4.24%	30.09.25	PT Only		£0		COT18
V 100%	MOREgage 5 Year Flexx Fixed	4.49%	30.09.25	PT Only	£0	£250		TMM27
Max LTV	Credit Impaired 5 Year Flexx Fixed	4.49%	30.09.25	PT Only		£250		TCl23
	Self Certified 5 Year Flexx Fixed	4.49%	30.09.25	PT Only		£250		TSZ36







Payment holiday option



**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

#### **Residential Reversion**

2 Year Fixed: 0.50% Discount from SVR (currently 3.99%) until 30.09.25, followed by SVR (currently 4.49%) 5 / 10 Year Fixed: SVR (currently 4.49%)

### **Buy to Let**

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
Max LTV 65%	Standard Variable Rate	4.49%	N∕a	F/A & PT	£0	£0		VAR42

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
Max LTV 100%	5 Year Flexx Fixed	4.49%	31.01.26	PT Only	£0	£0		TBZ62







-\(\frac{1}{1}\)- Payment holiday option



**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

### Buy to Let Reversion

2 Year Fixed: SVR (currently 4.49%) 5 Year Fixed: SVR (currently 4.49%)

### **Existing borrowers – Godiva Mortgages Limited**

### Residential

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
LV 50%	2 Year Fixed	1.58%	30.09.22	F/A & PT	00	£0	ERC	GTG52
Max LT	5 Year Fixed	1.65%	30.09.25	F/A & PT	£0	£0	ERC	GTG55

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
	2 Year Fixed	1.74%	30.09.22	F/A & PT		£0	ERC	GTG53
LV 75%	5 Year Fixed	1.80%	30.09.25	F/A & PT	02	£0	ERC	GTG56
Max LTV	10 Year Flexx Fixed	3.15%	30.09.30	PT Only	03	£0		GOT19
	Standard Variable Rate	4.49%	N∕a	F/A & PT		£0		GSV46

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
Max LTV 85%	2 Year Fixed	2.15%	30.09.22	F/A & PT	£0	£0	ERC	GTG54

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
	5 Year Flexx Fixed	4.24%	30.09.25	PT Only	£0	£0		GOT18
V 100%	MOREgage 5 Year Flexx Fixed	4.49%	30.09.25	PT Only		£250		GTM27
Max LTV	Credit Impaired 5 Year Flexx Fixed	4.49%	30.09.25	PT Only		£250		GTC23
	Self Certified 5 Year Flexx Fixed	4.49%	30.09.25	PT Only		£250		GTS36



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Payment holiday option

**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

#### **Residential Reversion**

2 Year Fixed: 0.50% Discount from SVR (currently 3.99%) until 30.09.25, followed by SVR (currently 4.49%) 5 / 10 Year Fixed: SVR (currently 4.49%)

# Existing borrowers – Godiva Mortgages Limited (continued)

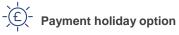
### **Buy to Let**

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
Max LTV 65%	Standard Variable Rate	4.49%	N/a	F/A & PT	£0	£0		GSV42

	Scheme	Initial rate	Scheme end date	Availability	Application fee	Product fee	ERCs	Product code
Max LTV 100%	5 Year Flexx Fixed	4.49%	31.01.26	PT Only	£0	£0		GTB62







**ERC** Early repayment charge

Please refer to 'Notes' for details of the benefits available.

#### Buy to Let Reversion

2 Year Fixed: SVR (currently 4.49%) 5 Year Fixed: SVR (currently 4.49%)

### **Notes**

### Early repayment charges (ERC)

ERCs are clearly outlined in the Illustration document. They are usually payable during the initial benefit period of a fixed rate or tracker product, when a customer redeems, partially redeems or transfers to a new business scheme or exceeds their annual overpayment limit.

	Fixed Rate Period						
	2 Year	3 Year	5 Year	7 Year	10 Year	10 Year with 5 Year ERCs	
Year 1	2%	3%	5%	5%	5%	5%	
Year 2	1%	2%	3%	3%	5%	5%	
Year 3		1%	3%	3%	3%	3%	
Year 4			1%	1%	3%	3%	
Year 5			1%	1%	3%	3%	
Year 6				1%	1%		
Year 7				1%	1%		
Year 8					1%		
Year 9					1%		
Year 10					1%		

ERCs are dependent on the specific product scheme end date. For example for a 5 year product with a scheme end date of 30.09.25, the ERCs would apply as follows:

Year 1 5% until 30.09.21 Years 2 and 3 3% until 30.09.23 Years 4 and 5 1% until 30.09.25

### **Residential Loan to Value**

Loan amount	Purchases	Remortgages			Further Advances		
C		Like for Like	With Additional Lending		Familia and Other	0.17 5	
L		LIKE IOI LIKE	Employed/Other	Self-Employed	Employed/Other	Self-Employed	
>1,250,000 <=2,000,000	65%	65%	65%**	65%**	65%**	65%**	
>1,000,000 <=1,250,000	75%	75%	75%**	65%**	75%**	65%**	
>750,000 <=1,000,000	80%	80%	75%**	65%**	80%**^	65%**	
>500,000 <=750,000	85%	85%	75%**	65%**	85%**^	65%**	
>400,000 <=500,000	90%	90%	75%**	65%**	90%**^	65%**	
Up to 400,000	95%	95%	75%**	65%**	95%**^	65%**	

\*\*If the property is unencumbered or there is less than £5,000 outstanding on the current mortgage the maximum LTV is 50%

^ Where the further advance has an element of Debt Consolidation, the Debt Consolidation element is restricted to 75%.

### **Buy to Let Loan to Value**

Loan amount	Purchases	Remortgages			Further Advances		
		Like for Like	With Additional Lending		Employed/Other	0-1/ 5	
£		LIKE TOT LIKE	Employed/Other	Self-Employed	Employed/Other	Self-Employed	
>750,000 <=1,000,000	50%	75%	75	i%	75	%*	
>350,000 <=750,000	75%*	75%	75%		75%*		
>25,001 <=350,000	80%*	75%	75%		75% 75%*		%*

\*Additional borrowing on the applicant's current scheme as a result of either porting or further advances is restricted to a maximum LTV of 75% or the product limits whichever is lower.

### **Overpayments**

For all Fixed products, overpayments are restricted to 10% of the outstanding balance per year.

For all Flexx Fixed, Flexx for Term and Flexx Tracker products, there are no restrictions on the amount that can be overpaid.

### **Flexx for Term**

This is a variable rate subject to change in line with the customer's mortgage terms and conditions, which is managed by the Society, and is set independently of both its Standard Variable Rate and the Bank of England Base Rate.

### Standard Variable Rate (SVR)

Our Standard Variable Rate is currently 4.49% for Owner Occupied 5 Year Fixed products (or longer) and all Buy to Let Fixed products. (Coventry and Godiva).

#### **Discounted Standard Variable Rate**

Currently a 0.50% discount from our SVR to give a current rate of 3.99% for Owner Occupied 2 Year Fixed products. (Coventry and Godiva).

### **Bank of England Base Rate (BBR)**

The Bank of England Base Rate is currently 0.10%.

### **Tracker Mortgages**

Tracker products launched from 8 September 2016 will have a 1.00% floor, which means the rate payable will not go below 1.00% during the initial scheme period.

#### **Benefits**

We will cover the cost of one mortgage valuation up to £670 for standard residential new business applications and £700 for BTL new business applications.

One present day valuation for product transfers.

RMTS – Your clients can take advantage of our quick and easy Remortgage Transfer Service when they transfer their existing mortgage to a new product with us.

Payment holiday option – Providing the first six monthly payments on the mortgage have been made and the account is not in arrears, a payment holiday may be requested. Restrictions apply to the number and frequency of payment holidays that may be taken.

The £500 cashback incentive is only available on selected products for purchase and first time buyer applications. It will be paid into the account specified on the application form via faster payment within 30 days of the mortgage completing.

### Our commitment to you

Our pledges are dedicated to you, just as they have been for over eight years. We're proud that our pledges have set the benchmark over the years and we're even prouder that, in our opinion, they're still the best. See our four pledges a direct result of your feedback, re-launched even stronger to support you and your clients every day.





You can feel frustrated when a product is suddenly withdrawn but, with our product updates, that's something you'll never have to worry about. We'll give you 48 hours' notice of product withdrawals by email, before we make any changes.





You can view our daily service levels online (based on a working week, Monday to Friday 9am-6pm) including our average offer turnaround (where no applications are excluded), AIP referral, document processing, call-waiting and valuation instruction times.





We respect that your customers are your customers – not ours. We won't cross-sell insurance to your clients. At maturity, we'll simply direct them back to where their journey with us began – and that's you.





We don't think it's fair to offer direct customers preferential treatment. So we'll give your clients, whether new or existing, the same products at the same rates and with the same service as our direct customers. And your clients have the same access to our new business products as our direct customers do.





### Your support teams

Our UK based Intermediary Support team is here to help you throughout the mortgage application process and we aim to answer your call in under 30 seconds. We also recognise the value a Business Development Manager can add to your business. That's why we give all brokers 2 BDMs – one in the field and one on the phone.



#### All information is subject to change.

Calls to 0800 numbers are free when made from the UK. You may be charged for calls to all other numbers, please contact your service provider for further details. We may monitor, record, store and use telephone calls to help improve our service and as a record of our conversation.

Mortgages are provided by Coventry Building Society and/or Godiva Mortgages Limited. The Coventry for intermediaries is a trading name of Coventry Building Society. Coventry Building Society. Registered Office: Economic House, PO Box 9, High Street, Coventry CV1 5QN. Godiva Mortgages Limited. Registered Office: Oakfield House, Binley Business Park, Harry Weston Road, Coventry CV3 2TQ.

Information correct at time of going to print (10 June 2020).

