

# **Support and Data Services Report**

## Twenty7tec Product Changes Daily Update:

23/06/20

We can confirm we are operating to our normal SLA's.

We have seen an increase in updates titled "with immediate effect", which is outside of agreed 24 hours' notice, these are being completed earlier where possible or fitted into the following days schedule.

The following updates were completed and are live in Source today:

## Darlington BS:

Darlington BS have replaced their 2 year fixed 80% LTV products.

### Hodge Bank:

Hodge Bank have made several criteria changes, including the below:

- the lender requires a minimum property value of £200,000 for Ex public sector houses
- the lender requires a minimum property value of £300,000 for Ex public sector flats
- the lender no longer accepts any listed buildings (all grades)
- the lender will not accept converted office buildings (flats within these)
- the lender will not accept properties adjacent to or above commercial properties
- properties with land over 2 acres must be referred
- flats over 4 storeys must be referred
- new build properties are limited to physical valuations and 60% LTV

#### LendInvest:

LendInvest have launched a new product catalogue, with new products at increased LTV's amongst the changes.

#### Marsden BS:

Marsden have launched and withdrawn several products, across their expat and residential ranges.

#### Santander:

Santander have made several rate changes, code changes and extended end dates to October, along with changes to their online exclusive range.

The following updates are scheduled for tomorrow (any embargoed updates, or those not yet received cannot be included in the list below, in line with our agreements with lenders):

None



If you have any questions, please contact editingteam@twenty7tec.com