

# Support and Data Services Report

23/07/20

We can confirm we are operating to our normal SLA's.

Twenty7tec Product Changes Daily Update:

We have seen an increase in updates titled "with immediate effect", which is outside of agreed 24 hours' notice, these are being completed earlier where possible or fitted into the following days schedule.

The following updates were completed and are live in Source today:

## **Foundation Home Loans**

Foundation Home Loans have withdrawn 4 products and launched 8.

## **Furness BS**

Furness BS have amended the distribution on select Holiday Let and Short Term Lending products - these are now no longer available through their direct business channel but are still available to intermediaries. This applies to the following codes:

- STL003
- HLETO07
- HLET008
- FRHL13
- FRHL14
- FRHL15
- FRHL16

### Leeds BS

Leeds BS have withdrawn selected mainstream, Buy to Let, Portfolio Buy to Let, Interest Only and Shared Ownership products without replacement.

The following updates are scheduled for tomorrow (any embargoed updates, or those not yet received cannot be included in the list below, in line with our agreements with lenders):

### None

If you have any questions, please contact editingteam@twenty7tec.com