

# PRODUCT GUIDE RESIDENTIAL

#### Latest updates

- Initial rates from 3.27%
- Purchase and remortgage up to **85% LTV** available
- **NEW** Help to Buy for **England** and **Wales**
- Loans available up to £1 million

### **Key Criteria**

- For customers with less than perfect credit
- For customers with **complex income types**
- For customers who are self-employed







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#### **PRODUCT GUIDE RESIDENTIAL** Real Life Product Criteria



Criteria	Real Life 1	Real Life 2	Real Life 3	Real Life 4	Real Life 5	Real Life 6	Real Life 7	Real Life 8
Unsecured Arrears (assessed on worst case status)	1 in 24 months	2 in 24 months	2 in 24 months	2 in 24 months	3 in 24 months	4 in 24 months	6 in 24 months	6 in 24 months
Secured Arrears (assessed on missed payments)	0 in 48 months, 0 missed in last 12 months	0 in 36 months, 0 missed in last 12 months	0 in 24 months, 0 missed in last 12 months	0 in 24 months, 0 missed in last 12 months	1 in 24 months, 0 missed in last 12 months	2 in 24 months, 0 missed in last 12 months	3 in 24 months, 0 missed in last 12 months	4 in 24 months, 0 missed in last 12 months
ссл	0 in 48 months	0 in 36 months	1 in 36 months, 0 in 24 months	2 in 36 months, 0 in 24 months	3 in 36 months, 1 in 24 months	3 in 36 months, 2 in 24 months	3 in 36 months	3 in 36 months
Defaults	0 in 48 months	0 in 36 months	1 in 36 months, 0 in 24 months	2 in 36 months, 0 in 24 months	4 in 36 months, 1 in 24 months	4 in 36 months, 2 in 24 months	4 in 36 months, 3 in 24 months	4 in 36 months
Bankruptcy / IVA	None	None	None	None	72 months	72 months	36 months	36 months
Repossesion	None	None	None	None	6 years	6 years	6 years	6 years
Debt Management Plan	None	None	None	Acceptable (negotiated payment)	Acceptable (negotiated payment)	Acceptable (negotiated payment)	Acceptable (negotiated payment)	Acceptable (negotiated payment)
Maximum LTV	85%	85%	85%	80%	80%	75%	70%	70%

#### **Notes**

- Credit score will not be used to determine product rate.
- Utility and Communications defaults are not considered adverse credit.
- No more than 2 missed payments in last 6 months and most recent paid on all unsecured credit
- No missed payments in last 12 months on secured loans
- No CCJ's or defaults in last 6 months
- Bankruptcy and IVA Maximum LTV 75%. Applicant must have maintained a clean profile in the last 36 months.
- Payday loans must be satisfied 12 months prior to application including no defaulted payday loans in last 12 months.



#### **PRODUCT GUIDE RESIDENTIAL** Real Life Core Range



Real Life 1	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.27%	£995	4.56%	v1.21.1	
2 Van Fired	75%	3.31%	£995	4.56%	v1.21.1	Application fee £150
2 Year Fixed	2 Year Fixed 80%	3.80%	£995	4.56%	v1.21.1	Telegraphic Transfer fee £30 Valuation fee - variable
	85%	4.45%	£995	4.56%	v1.21.1	
	70%	3.99%	£995	4.56%	v1.21.1	,
F Voor Fired	<b>75</b> %	4.03%	£995	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30
5 Year Fixed	80%	4.30%	£995	4.56%	v1.21.1	Telegraphic Transfer fee £30 Valuation fee - variable
	85%	4.80%	£995	4.56%	v1.21.1	

Real Life 2	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.37%	£995	4.56%	v1.21.1	
2 Year Fixed	<b>75</b> %	3.40%	£995	4.56%	v1.21.1	Application fee £150
2 fear Fixed	2 Year Fixed 80%	3.81%	£995	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable
	85%	4.70%	£995	4.56%	v1.21.1	
	70%	4.02%	£995	4.56%	v1.21.1	
E Vent Fixed	<b>75</b> %	4.23%	£995	4.56%	v1.21.1	Application fee £150
5 Year Fixed	80%	4.39%	£995	4.56%	v1.21.1	Telegraphic Transfer fee £30 Valuation fee - variable
	85%	5.17%	£995	4.56%	v1.21.1	









#### **PRODUCT GUIDE RESIDENTIAL** Real Life Core Range



Real Life 3	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.59%	£995	4.56%	v1.21.1	
2 Van Fired	75%	3.65%	£995	4.56%	v1.21.1	Application fee £150
2 Year Fixed	80% 4.45%	4.45%	£995	4.56%	v1.21.1	Telegraphic Transfer fee £30 Valuation fee - variable
	85%	4.80%	£995	4.56%	v1.21.1	>
	70%	4.12%	£995	4.56%	v1.21.1	>
E Very Fixed	<b>75</b> %	4.33%	£995	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30
5 Year Fixed	80%	4.90%	£995	4.56%	v1.21.1	Telegraphic Transfer fee £30 Valuation fee - variable
	85%	5.19%	£995	4.56%	v1.21.1	>

Real Life 4	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.62%	£995	4.56%	v1.21.1	
2 Year Fixed	<b>75</b> %	3.99%	£995	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable
	80%	4.59%	£995	4.56%	v1.21.1	
	70%	4.37%	£995	4.56%	v1.21.1	
5 Year Fixed	75%	4.43%	£995	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable
	80%	5.05%	£995	4.56%	v1.21.1	

#### **PRODUCT GUIDE RESIDENTIAL** Real Life Core Range



Real Life 5	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	4.11%	£1,195	4.56%	v1.21.1	}
2 Year Fixed	75%	4.25%	£1,195	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable
	80%	4.85%	£1,195	4.56%	v1.21.1	}
	70%	4.65%	£1,195	4.56%	v1.21.1	}
5 Year Fixed	75%	4.73%	£1,195	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable
	80%	5.30%	£1,195	4.56%	v1.21.1	}
Real Life 6	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
2 Veer Fixed	70%	5.29%	£1,195	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30
2 Year Fixed	75%	5.50%	£1,195	4.56%	v1.21.1	Telegraphic Transfer fee £30 Valuation fee - variable
5 Year Fixed	70%	5.61%	£1,195	4.56%	v1.21.1	Application fee £150 Telegraphic Transfer fee £30
3 Teal Tixeu	<b>75</b> %	6.19%	£1,195	4.56%	v1.21.1	Valuation fee - variable
Real Life 7	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
2 Year Fixed	70%	5.35%	£1,495	5.06%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - variable
5 Year Fixed	70%	6.05%	£1,495	5.06%	v1.21.1	Application fee £150 / TT fee £30 / Valuation fee - variable
Real Life 8	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
2 Year Fixed	70%	6.55%	£1,495	5.06%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - variable
5 Year Fixed	70%	6.60%	£1,495	5.06%	v1.21.1	Application fee £150 / TT fee £30 / Valuation fee - variable







#### PRODUCT GUIDE RESIDENTIAL Real Life Help to Buy (England, Greater London & Wales)



Real Life 1	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
2 Year Fixed	75%	3.77%	£995	Free valuation.	4.56%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
5 Year Fixed	75%	4.20%	£995	Free valuation.	4.56%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
Real Life 2	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
2 Year Fixed	<b>75</b> %	3.87%	£995	Free valuation.	4.56%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
5 Year Fixed	75%	4.24%	£995	Free valuation.	4.56%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
Real Life 3	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
Real Life 3  2 Year Fixed	75%	Initial Rate	Completion Fee	Product Features Free valuation.	Revert Rate 4.56%	Product Version V1.21.1	Fees  Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
		:				: 	Application fee £150 / Telegraphic Transfer fee
2 Year Fixed	75%	4.07%	£995	Free valuation.	4.56%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0  Application fee £150 / Telegraphic Transfer fee
2 Year Fixed 5 Year Fixed	75% 75%	4.07%	£995	Free valuation.  Free valuation.	4.56%	v1.21.1 v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0  Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0







#### PRODUCT GUIDE RESIDENTIAL Real Life Help to Buy (England, Greater London & Wales)



Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0

Real Life 5	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
2 Year Fixed	75%	4.74%	£1,495	Free valuation.	4.56%	V1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
5 Year Fixed	75%	< 5.21%	£1,495	Free valuation.	4.56%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
Real Life 6	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
2 Year Fixed	75%	5.06%	£1,495	Free valuation.	4.56%	v1.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0

4.56%

v1.21.1

Products are available for new build purchases only via the Government backed Help to Buy schemes in England including Help to Buy London and Wales. All mortgages are on a capital and interest basis.

Free valuation.

#### **Notes**

**5 Year Fixed** 

Applicant(s) must fund a minimum deposit of 5%.

75%

- Products available to First Time Buyers and Home Movers.
- Before submitting an application you should ensure your customer is aware of the implications of taking a shared equity loan as part of the financing of the purchase of their home.

£1,495

Further information can be found on the Help to Buy Scheme websites: https://www.gov.uk/affordable-home-ownership-schemes/help-to-buy equity-loan https://www.helptobuylondon.co.uk/

5.25%

https://gov.wales/help-buy-wales



#### **Fees**

Fees	Purchase & Remortgage
Completion Fee	£995-£1,495
Application Fee	£150
Standard Legal Fees	Variable
Telegraphic Transfer Fee	£30
Valuation Fee	Variable

Please refer to the Residential Fees and Tariff of Charges for valuation fee scale information and for other fees and charges that may apply.

#### **ERCs**

ERCs		Year 1	Year 2	Year 3	Year 4	Year 5
2 Year Products	}	3%	2%	-	-	-
5 Year Products	}	5%	4%	3%	2%	1%

#### **Maximum Loan and LTV Limits**

Maximum Ioan & LTV limits	Real Life 1	Real Life 2	Real Life 3	Real Life 4	Real Life 5	Real Life 6	Real Life 7	Real Life 8
Maximum Loan Size				Maxir	mum LTV			
£600,000	85%	85%	85%	80%	80%	75%	70%	70%
£750,000	80%	80%	80%	80%	80%	75%	70%	70%
£1,000,000	75%	75%	75%	75%	75%	75%	70%	70%

#### **Property**

- Minimum valuation £70k (£150k in London and South East).
- For unacceptable property types please see our Property Criteria Guide or contact your local BDM or our Business Development Hub.

#### Loan

- Minimum loan £25,001.
- Maximum loan £1m (above on referral basis).
- Gifted equity considered.

#### Income

- Overtime / Bonus (including Annual) / Commission / Shift Allowances / Unsociable Hours accepted at 50% if evidenced and paid weekly, monthly or quarterly. Annual bonus must be paid during or after 2021 and evidenced by a payslip, or equivalent.
- Car Allowance / Regional allowance accepted at 100% if evidenced and paid weekly, monthly or quarterly.
- For self-employed applicants we accept profit before tax plus salary as income.

#### **Debt Consolidation**

• Where the applicant is using remortgage funds to consolidate unsecured debt, we will add a condition to the offer which requires the nominated solicitor/conveyancer to repay the debts directly. The nominated solicitor/conveyancer may charge the applicant for fulfilling this condition.

#### **Expiry Timescales**

- DIP 30 days
- Credit Search 90 days
- Application 180 days
- Valuation 180 days
- Mortgage Offer 90 days (extended to 184 days on new build properties, subject to the valuation remaining within its validity period and if not, a fresh valuation being carried out).

#### **KEY DOCUMENTS**



#### **Supporting Information**

To allow us to assess your case promptly and efficiently, please upload all relevant supporting documentation via the broker portal. If we do not receive them, this could cause delays.

#### **Mandatory**

- Signed Declaration.
- Signed Direct Debit Mandate.
- Evidence of deposit will be required. Please refer to our criteria guide.

#### **Employed**

- Last 3 months payslips.
- Last 3 months personal bank statements.

#### Self Employed

- Last 2 years accounts OR Tax Calculations (SA302) with the corresponding tax year overviews (if trading 2 years or more).
- Last 3 months business bank statements.
- Latest months personal bank statement.

#### **Contractors**

- Copy of current contract.
- 3 months bank statements showing evidence of contractor income.

